

# How to Update the Firmware on Mac: RC-M4SP

This Firmware Update applies to Mac OS 10.6 or higher. The Firmware Update will not affect the stored data on the inserted drives (regardless hard or solid-state drives). Please follow the steps below to properly install the Firmware Update:

1. Insert at least one hard drive in the Unit (RC-M4SP).
2. Connect the Unit (RC-M4SP) via USB port to the host computer (Mac). **Note: The Unit (RC-M4SP) must be connected during the entire process in order for the Firmware Update Utility to work properly.**
3. Double-click on the “JMS539FwUpdateTool\_4-bay\_v01\_for\_Mac.zip” to un-zip the file.
4. Double-click on the “JMicron JMS539 Firmware Update Utility Universal.dmg” to install the Firmware Update Utility (Tool).
5. After the Firmware Update Utility is installed, restart the Mac OS to continue the Firmware Update.
6. Go to Applications under Mac OS and double-click on the “JMS539 Firmware Update Utility” to start the Firmware Update process.
7. After the Tool begins, a pop-up window will appear as shown below and it will search for the Unit (RC-M4SP) connected to the Mac OS. **Note: All other USB external drive(s) must be disconnected before continuing.**



8. Once the Unit (RC-M4SP) is found, click on “continue” to proceed.



9. Once the Firmware Update is completed, a pop-up window will appear as shown below.



10. To end the Firmware Update process, click on “Exit” and re-start the Unit (RC-M4SP).

11. To confirm that the Firmware Update is properly installed, double-click on the “JMS539 Firmware Update Utility” in Applications under Mac OS. If a pop-up window stating “...The device is already updated!” appears, the Firmware Update has been successfully installed. If the pop-up window does not appear, please try the Firmware Update installation process once again.



**NOTE:** If you're using our Mobile Enclosure (AU-S10X), please re-confirm the Model Number for the Firmware Update before continuing. Please use different host computers for the Firmware Updates if you are using both the Mobile Enclosure (AU-S10X) and the Unit (RC-M4SP).