

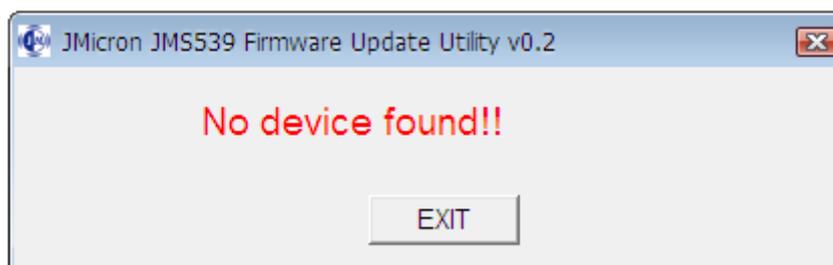
How to Update the Firmware on Windows: RC-M4SP

This Firmware Update applies to Windows XP or higher. The Firmware Update will not affect the stored data on the inserted drives (regardless hard or solid-state drives). Please follow the steps below to properly install the Firmware Update:

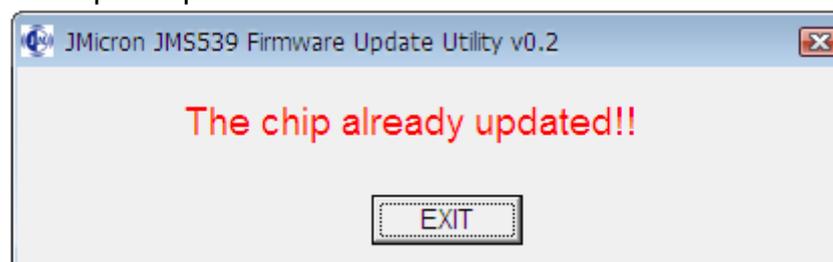
1. Before the Firmware Update, please remove all other USB devices.
2. Insert at least one hard drive in the Unit (RC-M4SP).
3. Connect the Unit (RC-M4SP) via USB port to the host (Windows). **NOTE: The Unit (RC-M4SP) must be connected during the entire process in order for the Firmware Update Utility to work properly.**
4. Double-click on the “JMS539FwUpdateTool_4-bay_v01.zip” to un-zip the file.
5. Double-click on the “JMS539FwUpdateTool_4-bay_v01.exe” to install the Firmware Update Utility (Tool).



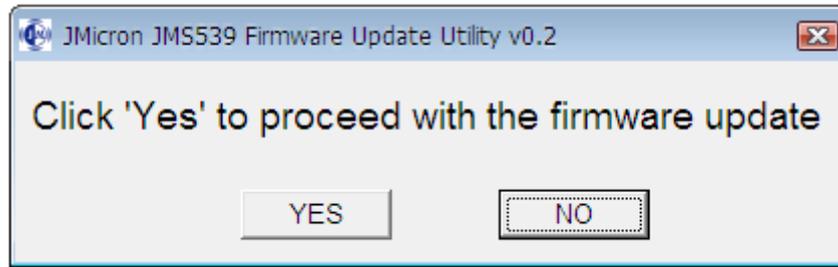
6. Once the Tool begins, one of these three (3) pop-up windows below will appear.
 - If the pop-up window states “No device found!!,” re-confirm that the USB cable is connected properly and re-start the Tool again.



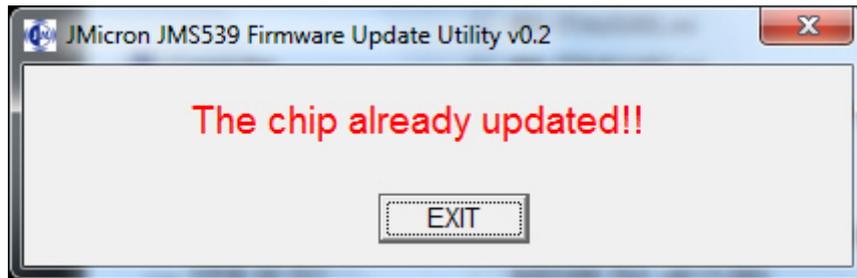
- If the pop-up window states “The chip already updated!!,” it means that the Unit (RC-M4SP) does not need to be updated and already contains the latest Firmware version. Click “EXIT” to end the Firmware Update process.



- If the pop-up window states “Click ‘Yes’ to proceed with the firmware update,” please click on “Yes” to continue the Firmware Update process and proceed to the next step.



7. Once the Firmware Update is completed, re-start the Unit (RC-M4SP). A pop-up window will appear as shown below, and it will automatically re-detect the USB connection for the Unit (RC-M4SP).



8. When the Tool re-detects the USB connection for the Unit (RC-M4SP), it will re-confirm the Firmware Update by automatically checking the current Firmware's version. If the Firmware Update has been successfully installed, a pop-up window stating, "The chip already updated!!" will appear.
9. To end the Firmware Update process, click on "EXIT."